



# Hartlepool Rediscover Rail

[www.connectteesvalley.com](http://www.connectteesvalley.com)

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Let's journey together

## Useful contacts



**Northern**  
 Web: [www.northernrailway.co.uk](http://www.northernrailway.co.uk)  
 Email: [enquiries@northernrailway.co.uk](mailto:enquiries@northernrailway.co.uk)  
 Tel: 0800 200 6060  
 northern @northernassist



**Grand Central**  
 Web: [www.grandcentralrail.com](http://www.grandcentralrail.com)  
 Email: [customer.services@grandcentralrail.com](mailto:customer.services@grandcentralrail.com)  
 Tel: 0344 811 0071  
 Grand Central Rail @GC\_Rail

**National Rail**  
 Web: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)  
 Tel: 03457 48 49 50  
 @nationalrailenq

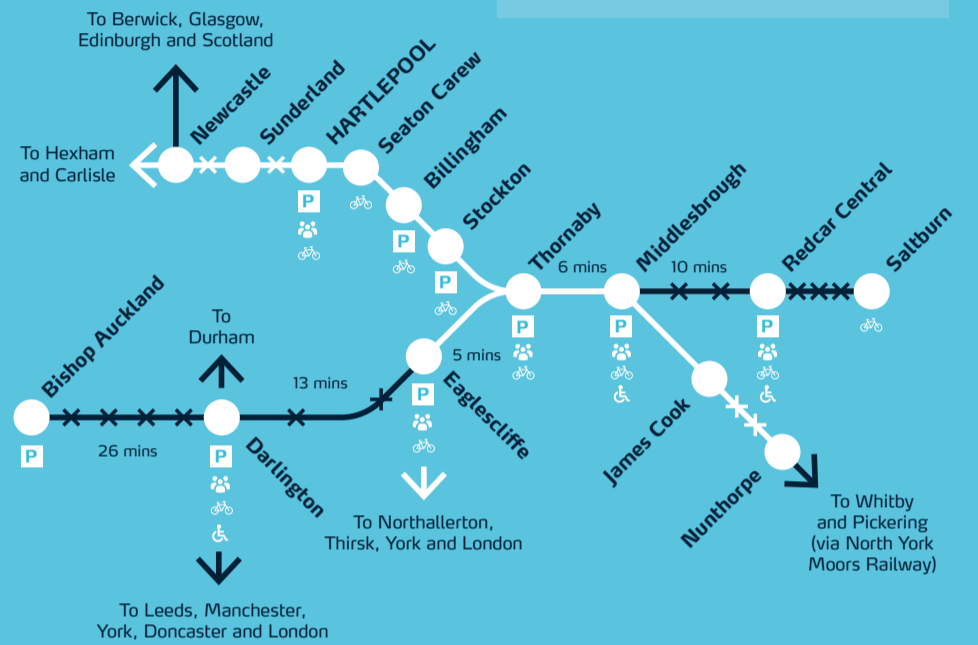
**Key**

- Parking
- Staff in attendance
- Bicycle parking
- Disabled assistance available
- Regular, direct service to/from Hartlepool
- Regular, non-direct service to/from Hartlepool
- Intermediate station
- X

The journey times shown are the fastest off-peak times.

The Bishop Auckland to Saltburn rail service is operated by Northern.

## Network map



# About Hartlepool station

### Travel direct from Hartlepool to:

- 11 mins **Billingham**
- 25 mins **Sunderland**
- 32 mins **Middlesbrough**
- 38 mins **James Cook**
- 47 mins **Newcastle**
- 58 mins **Darlington**

### Facilities

- staffed ticket office (Mon-Sat)
- ticket machine
- waiting room
- refreshments vending machine
- step-free access
- real-time information
- ramp for train access
- wheelchair available
- CCTV
- pay phone
- toilets
- The Railway Café
- The Rat Race Ale House - real ale pub
- bicycle parking
- taxi rank
- car park
- bus services interchange

### Getting to Hartlepool station by bus

Hartlepool station is served by a number of bus routes that stop nearby. Right outside the station is the Hartlepool Interchange, served by number 58/58A from Peterlee/Shotton/Wingate and National Express Services from other major cities. In addition, stands on Victoria Road serve services 1, 3, 4, 7, 23, 36, 65 (and 58/58A) in both directions and are the start point for services 24, X35 and 57A.

For bus times visit: [www.connectteesvalley.com/bus](http://www.connectteesvalley.com/bus)

Bus travel is better value with a PLUSBUS add on. Only £3.20 for unlimited travel on all local buses in Hartlepool and Seaton Carew.

Or add PLUSBUS to your rail season ticket for even cheaper bus travel.

Visit [www.plusbus.info/hartlepool](http://www.plusbus.info/hartlepool) for details.

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[info@connectteesvalley.com](mailto:info@connectteesvalley.com)  
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All timings are approximate.

Photo courtesy of Hartlepool Borough Council

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**Hartlepool station may be closer than you think.**

The outline above shows a radius of 1 mile by road, which is just a 20 minute walk or 5 minute cycle ride.

- Railway station
- Bus stop
- 1 mile boundary

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## Buying your train ticket

Depending on how often you travel and the type of ticket you need, there are a number of different ways you can purchase your ticket:

**At the ticket office**  
You can buy the full range of tickets from staffed ticket offices. This includes weekly, monthly and annual season tickets.

**At the station**  
Ticket vending machines sell a range of tickets to popular destinations for immediate use.

**From the conductor**  
If the station has no ticket machine or ticket office,

or the ticket office is closed, you can buy your ticket from the conductor on the train.

**Online**  
Advance, off-peak and standard anytime single and return tickets can be purchased directly from the train operator's website or various other travel sites.

**On your mobile**  
Selected tickets can now be bought through mobile ticketing, providing a quick, easy and convenient way to buy your ticket while on the move.

It is a legal requirement to have a valid ticket or pass.

## Travel more, pay less

The more frequently you use the train the more money you can save. For example, if you make the same journey more than three or four times a week, you could find that a weekly ticket saves you up to 20% when compared with the cost of buying a daily ticket. This equates to one free journey a week!

For more information on fares, please see the fare table to the right.

You will find prices for an adult single, return, weekly and duo tickets from Hartlepool station to other select stations along the Bishop Auckland to Saltburn line.

## Choosing the right ticket

<b>Single</b>	For a one way journey
<b>Return</b>	For two trips - one outward and one return
<b>Cheap Day Return</b>	Travel outside peak periods, returning the same day, for cheaper ticket fares
<b>Weekly</b>	Unlimited travel between two stations for seven days
<b>Monthly</b>	Unlimited travel between two stations for one calendar month
<b>Annual</b>	Unlimited travel between two stations for a whole year. Get 12 weeks' free travel when you buy an annual season ticket!
<b>Two Together Railcard</b>	Discounted rail travel for two named people travelling together
<b>16-25 Railcard</b>	Discounted travel rates for young people
<b>Disabled Persons Railcard</b>	Discounted travel rates for eligible disabled people and adult travel companion
<b>Friends &amp; Family Railcard</b>	Discounted travel rates for families of up to 4 adults and 4 children aged between 5 and 15
<b>Senior Railcard</b>	Discounted travel for any person over 60 years of age

Ticket Type	Darlington	Thornaby	Middlesbrough	James Cook	Redcar Central	Billingham	Sunderland	Newcastle
<b>S</b>	£6.40	£3.70	£4.40	£5.40	£6.30	£3.40	£5.80	£9.20
<b>R</b>	£8.30	£3.90	£4.60	£6.40	£8.00	£3.60	£7.00	£10.10
<b>CDR</b>	£7.00	£3.30	£3.90	£5.40	£6.80	£3.00	£5.90	£8.50
<b>W</b>	£32.30	£15.30	£17.70	£25.50	£30.90	£13.30	£27.30	£37.90
<b>M</b>	£124.10	£58.80	£68.00	£98.00	£118.70	£51.10	£104.50	£145.60

S=Single (peak) R=Return (peak) CDR=Cheap Day Return W=Weekly M=Monthly